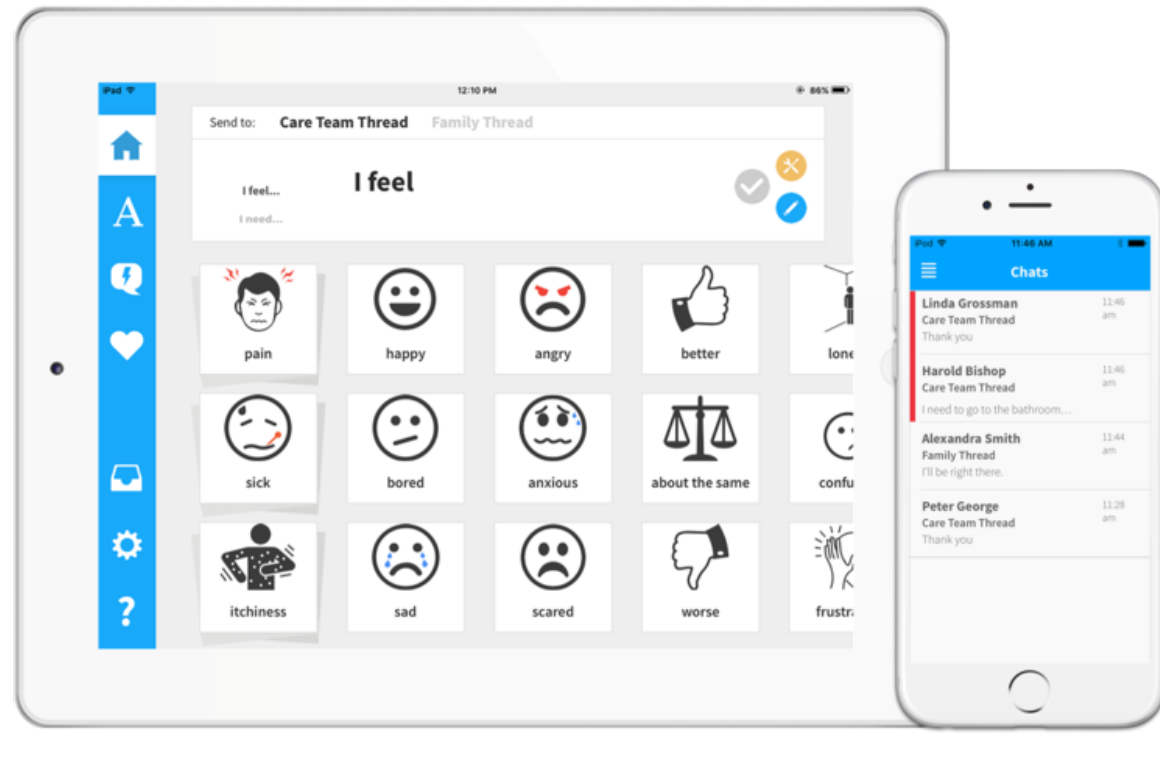


VerbalCare

WE GIVE PATIENTS A VOICE.



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Patient

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Messenger

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Now

Today we introduce you to the brand new **VerbalCare**, the platform that **gives a patients a voice** and puts the power in the patients' hands. For the first time, we bring communication to the world of healthcare with a solution that combines great technology, powerful design, and dynamic humanity. VerbalCare **builds better relationships** between patients and their care teams. With VerbalCare, communication and care coordination along the continuum of care will gain a new meaning, both for the patients and all members of the care team. **Patients will be at the center of all communications** but we will also give more power to the people who make care delivery possible, no matter where they are.

“

The patients who have tested it loved it.

— Marian Jeffries RN CNS at Massachusetts General Hospital

For years we focused on building a great product which would help us fulfill our mission. From 2011-2015 we developed, researched, and tested VerbalCare--crafting it into the product it is today. We began by conducting pilots at **Massachusetts General Hospital** and **Franciscan Hospital for Children** to understand the delivery of care in a clinical setting. We held events with our Workshop Team where we collected feedback from potential users, clinicians, healthcare professionals, tech savvy (and not so savvy) individuals, and you. Thanks to all this private feedback and the perspectives from our public 400 person beta, we feel confident **VerbalCare will meet your needs in the best possible way**. This is day one. Don't worry, we have a lot more we want to build with you.

“

Communication is key to quality care delivery.

— Franciscan Hospital for Children

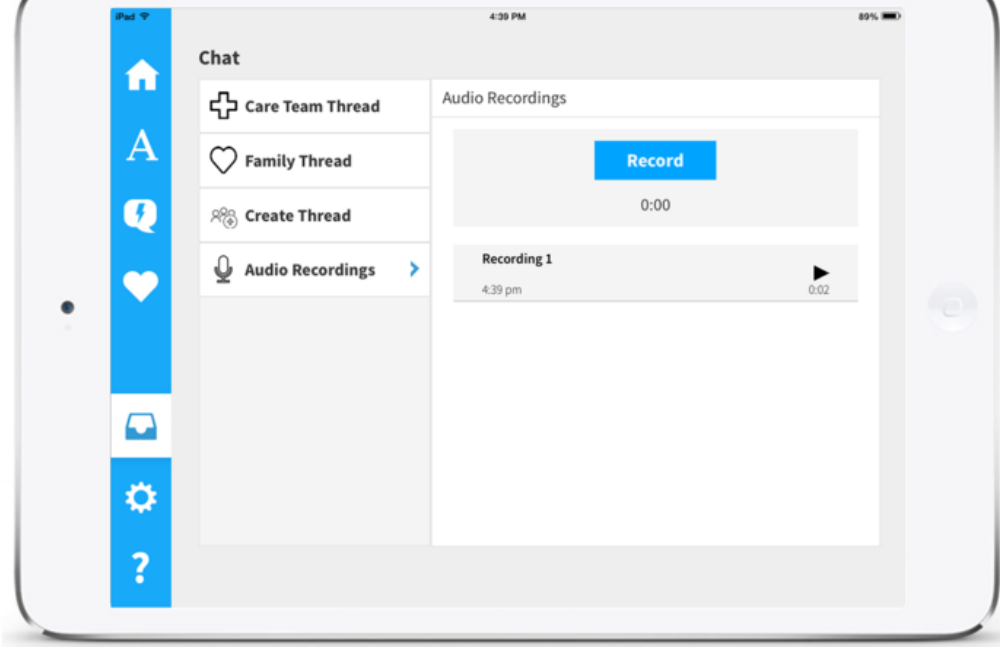
VerbalCare Patient

You **own your VerbalCare account, along with who has access** to your information. This is part of our mission of making the healthcare experience patient-centric. We believe that **patients** should **own their healthcare** and have the **power to decide** with whom they want to share their information.



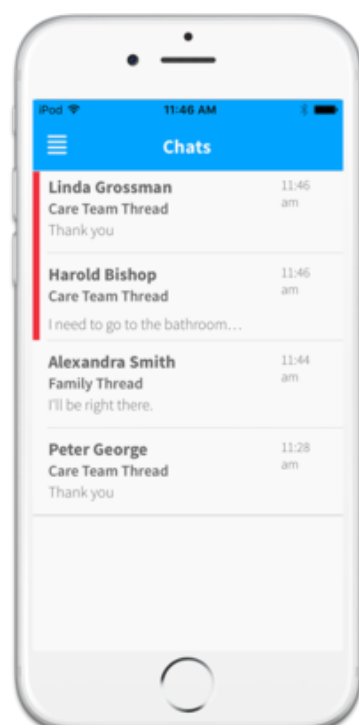
Part of owning your healthcare is owning your experience, which is why **VerbalCare Patient is fully customizable**. You can edit existing icons or build your own set of icons and templates to be ready to communicate wherever you are. **VerbalCare isn't just for clinical use. Use it at home!** You can also create custom conversation threads and invite the people you love and need for any situation.

We want to make your patient experience as smooth as possible, which is why we make it possible for you to **record your appointments** (be sure to ask for the consent to record). **40-80% of the information given to you by your doctor is immediately forgotten**, but with VerbalCare, you will never forget again.



VerbalCare Messenger

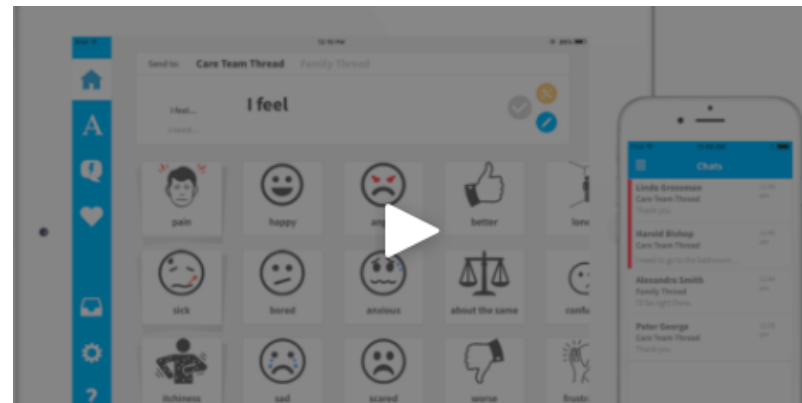
Of course, none of this would be possible without **VerbalCare Messenger**, which completes the VerbalCare experience. It's **VerbalCare Patient's sidekick**, connecting you, the family member or provider to your patient. With VerbalCare Messenger, you can **send and receive messages in real-time** with the people who matter most. It doesn't matter if you are in the same room, in a different building, or across the country, we'll get you connected. You can also **exchange pictures to track progress or share encouragement**.



Pairing VerbalCare Patient with VerbalCare Messenger is easy. Just scan a Patient's QR code or send an email pair request and you're connected!



VerbalCare helps you communicate with anyone you need, regardless of location. Whether it is your family, friends, care team, or providers, **you are at the center**. Your VerbalCare account is yours wherever and forever.



Download Patient

Download Messenger

OWN YOUR CARE TODAY

VerbalCare is \$9.99/mo with a free 30-day trial. You can cancel your subscription at any time.

Subscribe Now

DO YOU HAVE QUESTIONS OR SUGGESTIONS?

You can reach us at support@verbalcare.com or ideas@verbalcare.com